# re[turn]<sup>®</sup>

## RECLAMATION PROGRAM GUIDELINES

#### EcoWorx + ReWorx + Shaw Manufactured Resilient (LVT + SPC)

Through our Environmental Guarantee, Shaw pledges to transport and recycle EcoWorx, ReWorx and Shaw manfactured resilient flooring within the United States, Canada and Australia at no cost to the customer.

- Continental U.S., Canada and Australia locations -
  - 100 square yards / 84 square metres (EcoWorx)
  - 500 square yards / 418 square metres (ReWorx)
  - 5,000 square feet / 464 square metres (Shaw Manufactured Resilient) or greater are eligible under the guarantee.
- Alaska, Hawaii, U.S. Territories and Mexico 5,000 square yards / 4,180 square metres (EcoWorx + ReWorx) or greater are eligible under the guarantee (Shaw Manufacturered Resilient is not eligible).
- All other international locations only 5,000 square yards / 4,180 square metres or greater of EcoWorx are eligible under the guarantee (ReWorx and Shaw Manufactured Resilient are not eligible).
  - Shaw will pay for the transportation cost of EcoWorx material back to Georgia from any international port
  - Costs incurred to transport EcoWorx from its origin to an international port are not included as part of the Environmental Guarantee

#### **Other Commercial Carpet Types**

- To be eligible to be an externally recycled reclamation, the project must be:
  - Minimum of 500 square yards / 418 square metres
  - Associated with a replacement order through Shaw in the same or greater quantity
  - Located within the continental U.S., Canada or Australia
- Upon receipt of the reclamation project request, Shaw re[TURN] reclamation will determine the best recycling option for the material and submit a proposal for customer approval as soon as possible.
  - Allow up to 3 business days to receive a project proposal for approval.
  - Allow 5 business days for transportation scheduling from proposal approval date.
- The project cost will be direct billed to the existing Shaw customer account on a separate invoice.

### **Transportation Guidelines (All Flooring Types)**

- The pick-up location should be able to accommodate a 53-foot trailer and a live load of the material.
  - Additional required services such as pup trailers, dropped trailers, etc. will be provided as necessary at additional cost. These services are available in the continental United States and Australia only.
  - Trailers must be clean of any non-flooring debris (i.e. construction waste, cardboard boxes, trash, etc.).
  - A trailer refusal fee will be applied to any project that is not available for pick-up at the scheduled time.
- Shaw will not be held liable for any non-conforming material or any charges that arise from non-conforming loads. Any additional costs or liability associated with a non-conforming load will be passed on to the customer.
- Shaw will provide a proof of recycling certificate upon project completion. The certification process may take up to 30 days from the pick-up date.

